



ProClaim Editor
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CONGRATULATIONS

To our President David Nordt for 40 years in the Transportation Industry!!!



A Message From Our President David Nordt, CCP

Hello CCPAC Members

It's been a great honor for me to serve the Council as your President since March 2015. This venture started years ago when I joined CCPAC as an Associate Member like many of you. Through on-the-job experience and having studied the material I attended the CCP Primer Class offered in the Spring of each year. I passed the CCP Exam in 2009. I learned a lot from this journey and I strongly encourage you to get actively involved with the council as well. It's truly an enriching experience with a wonderful team of committed council officers and members. I would like to express my warmest greeting to the newest members for taking that important step in furthering your career by joining this professional organization. I especially want to congratulate those who took and passed the CCP Exam in Charleston, SC in the Spring.

We have a well -established platform that can fully support your goals and strategy for your future. In addition, we have an outstanding Board of Directors that are truly dedicated, and I thank each of them for their service.

Plus, we have asked our experienced members to contribute their knowledge to our younger members who may be less experienced, but have the energy, excitement and desire to make a difference. They are capable of extraordinary achievements and yes, they are the future of our council.

Your success is our success! Thank You

Meet Your Officers & Directors



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CCPAC HQ Report

by John O'Dell,
 Executive Director

Jacksonville, FL.....CCPAC is celebrating another great year in membership growth in this our 38th year. We are seeing more and more companies recognizing the importance of having professionals on-board by encouraging their cargo claim staff to become CCP's. Congratulations to the newest CCP's and best wishes to those taking the exam November 3, 2018. The annual fall CCP Exam has always been and continues to be offered the first Saturday of November every year in most major cities in the USA and Canada. Actual locations will not be known until all registrations have been received Oct 5th. Thank you for your support by renewing your CCPAC membership for 2019 on-line now.

Welcome New CCPAC Members—2018

<u>MEMBER NAME</u>	<u>COMPANY</u>	<u>CITY</u>	<u>STATE</u>
Michael Adams	Zengistics, Inc.	Austin	TX
Andrew Anderson, Esq	Carr Allison Law	Birmingham	AL
Bruce Ashbaugh	HP, Inc.	Boise	ID
Ashley Barbier	Kool Pak	Clackamas	OR
Gregory Blackburn, CCP	Lamb Weston	Kennewick	WA
Janelle Cadek, CCP	The Pasha Group	Reno	NV
Bethe Carlson	Logistics Plus	Erie	PA
Matt Clark, CCP	Port Jersey Logistics	Cranberry	NJ
Paul Diaz	Burris Logistics	Elkton	MD
Carole Mikula-Ferguson, CCP	Transplace Texas LLC	Lowell	AR
Larry Finley	White Arrow	Los Angeles	CA
Pamala Foland	CaseStack	Paramount	CA
John Glynn	Kool Pak	Lake Oswego	OR
Jennifer Kuntz-Graves	D&D Transportation	Gooding	ID
Michelle Hilane, CCP	Interstate Batteries	Dallas	TX
Laura Kammerer	Kenneth Clark Company	Columbia	MD
Sandy Kahm	Aloha Freight Forwarders	Compton	CA
Kristin Linch, CCP	Trinity Logistics	Seaford	MD
Cheryl McCoy	Kool Pak	Lake Oswego	OR
James Moynihan	Aloha Freight Forwarders	Compton	CA
Sarah Newsome, CCP	Geodis Logistics	Brentwood	TN
Robin Omberg, CCP	UPM	Naperville	IL
Joana Pitre, CCP	Geodis Logistics	Brentwood	TN
Michael Poteet	AFC Transport	Forest Park	IL
Katie Royce	Kool Pak	Clackamas	OR
Lee Starling	Great America Insurance	Jacksonville	FL
Tamara Stegman, CCP	Cargill, Inc.	Wichita	KS
Tim Tasch, CCP	Hub Group, Inc.	Oakbrook	IL
Neal Willis, CC	ReTrans Freight	Fall River	MA
Bing-Syin YE	Mitsui Sumitomo Marine Mgmt.	New York	NY

CCP Exam Schedule for Remaining Year and 2019

2018

Next CCP Exam, Saturday, November 3, 2018
Held in Most Major Cities in USA & Canada

2019

CCP Primer Class, Sunday, March 24, 2019
CCP Exam, Wednesday Afternoon, March 27, 2019
Memphis, Tennessee

2019 Fall CCP Exam, Saturday, November 2, 2019

To See if You Qualify to take the CCP Exam this Fall or the CCP Primer Class and Exam in March 2019, Complete the "CCP Application & Calculation of Points" Form on Pages 9-10 of this Publication. You must have 100 Points to take the CCP Exam.

Note: 25 points must be from cargo claim experience.

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Donna Wyss is a "CCP" Certified Claims Professional

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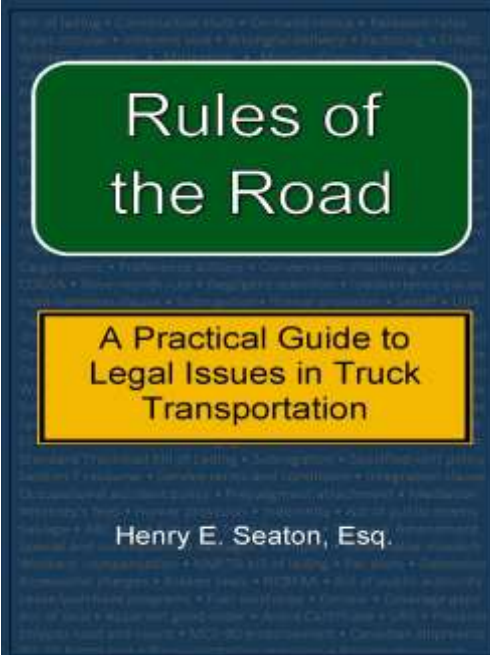
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Henry E. Seaton, Esq.

CCPAC Book Store

Henry "Hank" Seaton, Esquire and Long term contributor and member of CCPAC publishes new book that will prove to be beneficial to carriers, brokers. This text features more than 300 pages of tips and information. Purchase it at the CCPAC Book Store Now.

- Freight contracts (Bills of lading, service terms and conditions, and written contracts of carriage)
- Owner-operator contracts
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- Freight charge collections
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A Blast From The Past, Do You Remember ?



In 1999, Preston Trucking "The 151 Line" a regional LTL carrier closed its doors after 67 years in business. Preston was a closely held company whose revenue for their last year in business was about 450 million dollars. The company was founded by Preston in 1932, a time when so many of the small shipment carriers began business in what was then a regulated industry. They began by hauling mostly produce direct from the farms to the markets in the area it served and eventually grew to the 22nd largest LTL company in the Country. In 1993 they were purchased by Yellow Freight Lines who operated them as a separate entity until 1998 when it sold the company back to a group of Preston Executives Their logo included, "The 151 Line" which reportedly was the number of trucks they began business with. Several of the Preston cargo claims staff were CCP's and Associate Members for many years. If you have high resolution industry related photos you would like to share with group, email them as a jpeg file to director@ccpac.com

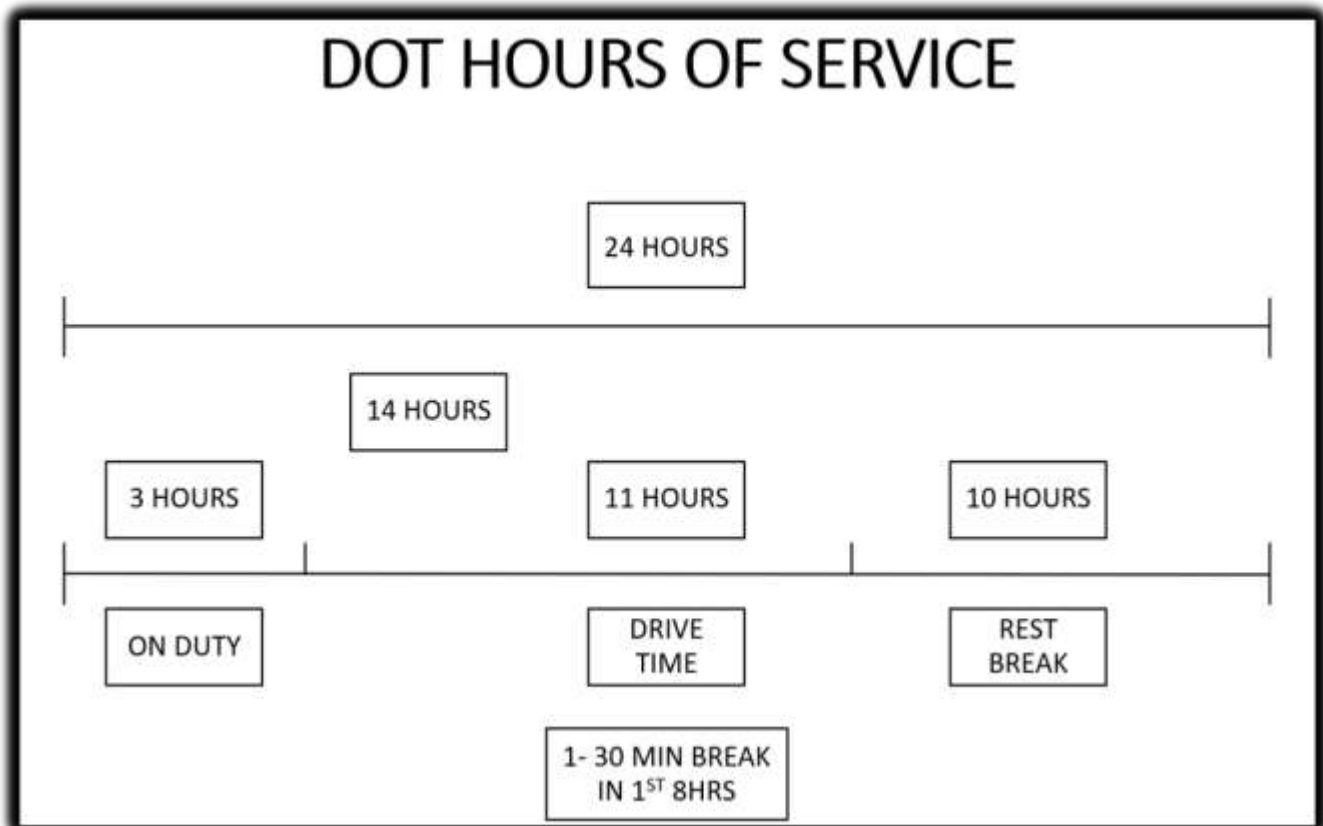


How Could the ELD Mandate Affect the Claims Industry?

What is the ELD Mandate? If you're a claims' professional, you need to know what the ELD Mandate is and how this law could affect the claims industry. ELD stands for Electronic Logging Device and on April 1, 2018, the Federal Motor Carrier Safety Administration (FMCSA) began strictly enforcing ELD's. This means every driver in the nation would need to comply by recording their driving record electronically. This allows easier and more accurate hours of service (HOS) record keeping. So how can this affect claims? For example, if you have a load of fresh poultry that must deliver by a certain time/date, but the carrier ran out of hours prior to delivering and now you are faced with an entire truckload of rejected product. Who is to blame for this? Would this be the driver's fault for taking the load knowing he will run out of hours or the shipper's fault for possibly delaying this driver causing him to run out of hours?

We would like to hear from you. Email us your opinion to proclaimeditor@ccpac.com on how you would handle if a claim for delay was presented?

Below you will find the current guidelines in Figure 1A





TRANSPORTATION ARBITRATION BOARD

The Transportation Arbitration Board (TAB) is a completely autonomous non-profit corporation designed by its creators to swiftly, fairly, amicably and is an inexpensive way to settle controversial freight claims between shippers and receivers on one hand and freight carriers on the other. The current fee to have a case

The procedure is open to any party and membership in CCPAC, TLP&SA or T&LC is not required for arbitration. The procedure is simple; whenever a claimant and a carrier agree between themselves that their differences should be settled by a third unbiased and impartial party, they merely execute the legally binding TAB Arbitration Agreement. The Administrator acknowledges the receipt of the agreement and fees and assigns a case number.

Upon receipt of the files, the Administrator verifies compliance with TAB procedures, and then selects a team of arbitrators to consider the case. One carrier arbitrator and one shipper arbitrator is selected. The two arbitrators examine the file and confer with each other to determine and agree upon a unanimous decision. The decision is submitted to the Administrator in written form by one of the arbitrators. TAB retains the working file copies and a copy of the decision and returns the original file to the claimant and sends a copy of the decision to each party. Compliance with the decision is required within 60 days.

The decision will have the same force as a court decision. In the event the team of arbitrators cannot reach a unanimous decision, they must return the working files to the Administrator, who will then select a second arbitrator team and follow the same procedure. The administrator will also notify the claimant and the carrier of the reassignment. If the second team is also unable to reach a unanimous decision the original file will be returned to the claimant and the Administrator will advise both parties that a decision cannot be reached by TAB and the only recourse left to them must be private compromise or litigation in a court of law.

The formal arbitration agreement form, fees and instructions for compiling a brief can be found at tlcouncil.org/tab.

For additional information contact Wally Dammann, CCP, Tab Administrator, Phone: (212) 230-2966, Email wdammann@msigusa.com



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APPLICATION TO TAKE THE CCP EXAM FOR CERTIFICATION AS A CERTIFIED CLAIMS PROFESSIONAL "CCP" —Part 1

I hereby apply for certification as a Certified Claims Professional (CCP) by the Certified Claims Professional Accreditation Council, Inc. (CCPAC).

Full Name: _____

Title or Present Position: _____

Company: _____

Company Address: _____

City, State, Zip & Country: _____

Business e-mail address: _____

Home Address: _____

City, State, Zip & Country: _____

Office Phone No: (____) ____ - _____ Fax No: (____) ____ - _____

Cell No: (____) ____ - _____ Birthdate Month _____ Day _____

Home E-mail Address: _____

Please check if correspondence to be mailed to: () Office or () Home

I am enclosing herewith the applicant's calculation of points accumulated form, my resume of professional experience, list of employers and the inclusive dates which I was employed. I have obtained from the instructors certificates of completion from various accredited courses and seminars where continuing education credits were awarded and I am enclosing herein a certificate of transcript of courses taken, credit hours awarded, grades earned, and degrees conferred from an accredited institution of higher learning. I hereby certify the information contained in this application and the enclosures as true to the best of my knowledge and belief. I am enclosing payment in the amount of \$275.00, payable to the Certified Claims Professional Accreditation Council, Inc., to cover the application fee and administrative costs for the CCP exam and certification. (The fee for retaking the CCP examination is reduced to \$150.00)

Date: _____ Signature: _____

Mail to: CCPAC, Inc. • Exam Committee • P. O. Box 550922 • Jacksonville, FL 32255-0922

**APPLICATION TO TAKE THE CCP EXAM FOR CERTIFICATION AS A
CERTIFIED CLAIMS PROFESSIONAL—Part 2
CCP APPLICANT'S CALCULATION OF POINTS ACCUMULATED SCHEDULE FORM**

Attach to Application for Certification

Applicant's full name: _____

Company: _____

In order to be eligible to take the CCP examination, the applicant must have earned no fewer than 100 points (at least 25 points of which must be derived from actual cargo claim experience) under the system described in the Rules for Certification. The following constitutes a sufficient summary of the Rules. However, the applicant should carefully examine the CCPAC Rules for Certification to be certain that he/she understands them.

The schedule below can be used to show how point accumulation has been met.

A. EXPERIENCE: Enter points here based on schedule below; [_____]

(1) Employment: Freight claims preparation and filing, investigation and settling or supervision or management thereof; teaching of courses related thereto as a full-time faculty member, and in the practice of transportation law or insurance. If more than 50 percent of your responsibilities consisted of these functions, 20 points per year; if less than 50 percent, 10 points per year.

(2) Officer in a Professional Organization? Enter points here based on schedule below; [_____]
Participation as Chairman, President, Director, Officer, Committee Chairperson of freight claims or related organizations entitles the applicant to record earned points, with a maximum of 10 points per year of service.

B. EDUCATION: Enter total points here based on schedule below; [_____]

College or University Credit? (a) Degree Credit or (b) Non-Degree Credit:

(a) If you received a degree from an accredited college, university, or transportation academy, 50 points; 25 additional points for a Master's Degree, and 25 additional points for a Doctorate. Transcripts required.

(b) If you did not receive any such degree, 12 points per each successfully completed academic year (non degree).

Special Courses: Enter points here based on schedule below; [_____]

(a) Transportation Courses (other than those focusing on loss and damage) received from an accredited university or transportation academy; 5 points per "quarter hour" and 7 points per "semester hour" (or the equivalent).

(b) Loss and damage courses successfully completed at an accredited college, university, or transportation academy; 10 points per "quarter hour" and 15 per "semester hour" (or the equivalent).

(c) For courses taken at educational seminars, conferences, meetings or home study, whose focus is freight loss and damage and which have been accredited by CCPAC; one point per hour of formal classroom lecture or the equivalent thereof.

(d) Publication of Articles. No less than two points nor more than ten points per article, as determined by CCPAC.

In computing your points, remember that each category is cumulative. An applicant with a degree or years of credit at a business school, but without a transportation or logistics major, may upon subsequently achieving 15 credits in logistics or transportation may amend and petition CCPAC for full academic credit for the previous education. NOTE: Fulltime faculty at accredited colleges, universities, or transportation academies shall not be entitled to points for teaching their college credit courses. Completion of special courses such as seminars conducted by CCPAC or CCPAC Co-Sponsor Organizations, where the courses have been accredited by CCPAC shall entitle the applicant to the points ascribed by CCPAC. A certificate designating successful completion of the course and listing the CCPAC Educational Credits assigned should be given to each person attending.

Applications for the national exam in November and payment of the exam fee (\$275.00) must be submitted no later than October 5th. The CCP examination is scheduled in the morning of the first Saturday of November of each year. A non refundable late application fee of \$35.00 will be charged for applications received after October 1st. Applications received after Oct. 5 date could be held for the following year's examination. The Fee to re-take the exam is \$15.00. CCPAC will from time to time offer optional dates, locations and times for the CCP certification exams to be held in conjunction with Co-Sponsor Organization conferences and meetings. Information on submitting applications and payment of exam fees for the optional dates will be made available on the Official CCPAC website.

Total Points Accumulated: _____

Attach to Application for Certification